



NOTICE OF MEETING

A meeting of the Panhandle Regional 9-1-1 Network Advisory Committee will be held on Friday, August 14th, 2020 at 2:00 p.m. Due to the current COVID19 crisis this meeting will be held by videoconference pursuant to Texas Government Code Section 551.127. The Governor of Texas, in accordance with Section 418.016 of the Texas Government Code, has proclaimed that a state of disaster now exists across Texas and the rules requiring government officials and members of the public to be physically present at a specified meeting location have been suspended until further notice.

Members of the public interested in attending this meeting may do so by logging onto <https://us02web.zoom.us/j/85643602097?pwd=NmJlYUlvbWJxcmlQL0Z6dTdNVUxGOT09> (Meeting ID: 856 4360 2097 – Password 321935) or may participate by phone by dialing (346) 248-7799 (Meeting ID: 856 4360 2097 – 321935). A copy of the full agenda packet for this meeting can be found on the PRPC's website at <http://theprpc.org/Programs/911Network/20200814.pdf>

AGENDA

1. **Call to Order**
2. **Introductions**
3. **Minutes**
Consideration of approval of the minutes from the last meeting held on May 8th, 2020.
4. **Director's Report**
Oral report explaining the current activities of the 9-1-1 network.
5. **Training Opportunities**
Staff report on emergency communication training opportunities in the region.
6. **Public Education Activities**
Staff report on public education activities in the region.
7. **Panhandle Regional 9-1-1 Network Text Control Center Reconfiguration Contract**
Discuss and consider for approval a contract with Intrado Life & Safety Solutions for Text Control Center Reconfiguration
8. **Panhandle Regional 9-1-1 Network Emergency Services IP Network Migration**
Discuss and consider for approval a contract with Intrado Life & Safety Solutions for Emergency Services IP Network Migration
9. **Panhandle Regional 9-1-1 Connectivity and Services – State of Texas DIR for Emergency Services IP Network**
Discuss and consider for approval a contract with State of Texas DIR for Emergency Services IP Network
10. **FY2020 3rd Quarter Performance Report**
Discuss and consider for approval the Panhandle Regional 9-1-1 Network performance report for the third quarter of FY2020, March, April, and May.
11. **Mapping Updates**
A review of mapping accomplishments since our May meeting.
12. **9-1-1 Network Advisory Committee Nominations and Election of Officers**
13. **Open Discussion**
Next meeting date

PUBLIC NOTICE

This notice complies with Texas Government Code Chapter 551, Open Meetings Act, Section 551.041 (Notice of Meeting Requirements); Section 551.043 (Time and Accessibility of Notice Requirements); and Section 551.053 (Notice Requirements of a Political Subdivision Extending into four or more Counties). The notice has been filed at least 72 hours before the scheduled time of the meeting with the Secretary of State's Office; the Potter County Clerk's Office and has been posted in the administrative Office of the Panhandle Regional Planning Commission.

Posted this _____ day of _____, 2020, at 415 West Eighth Avenue, Amarillo, Texas, at _____ a.m./p.m.

Khasi Campos



PANHANDLE REGIONAL 9-1-1 NETWORK

ADVISORY COMMITTEE

Minutes

May 8, 2020

A meeting of the Panhandle Regional 9-1-1 Network Advisory Committee was held on Friday, May 8th, 2020 at 2:00 p.m. via videoconference, due to the current COVID19 crisis.

MEMBERS PRESENT:

Randy Geries, Parmer County Sheriff's Office; Kirsten Williams, Hereford Police Department; Jeremy Oatman, Hemphill County Sheriff's Office; Dana Miller, Roberts County Sheriff's Office; Lance Richburg, Pampa Police Department; Edye Rogers, Tulia Police Department; Vicki Groneman, Oldham County Sheriff's Office; Belinda Daniels, Wheeler County Sheriff's Office.

MEMBERS ABSENT:

Kristie King, Armstrong County; Misty Garrett, Hansford County Sheriff's Office; Jared Johnson, Hall County Sheriff's Office; Mike Smith, Perryton Police Department; Anthony B. Griffin, City of Borger; Kent Riley, Collingsworth County Sheriff's Office; Vance Easley, Childress County Sheriff's Office; Robin Grice, Moore County Sheriff's Office; Sal Ortiz, Castro County Sheriff's Office; Brian Booker, AT&T Representative; Kenneth Eggleston, Lipscomb County Sheriff's Office; Cheryl Phillips, Donley County Sheriff's Office; Jennifer Spurlock, Sherman County; Michelle Griffin, Dallam County Sheriff's Office; Kyle Ray, Windstream Representative; Mark Garcia, Suddenlink Representative; Loren Brand, Carson County Sheriff's Office.

STAFF PRESENT:

Mike Peters, Regional 9-1-1 Network Director; John Schaumburg, Regional 9-1-1 Network GIS Program Coordinator; Ami Acker, Regional 9-1-1 Network Program Administrative Assistant; Becky Blair, Regional 9-1-1 Network GIS Administrative Assistant; Khasi Campos, Regional 9-1-1 Network Program Administrative Assistant.

NON-MEMBERS PRESENT:

Sharon Bohannon, Perryton Police Department; Tom Heck, Hall County Sheriff's Office.

1. CALL TO ORDER

Kirsten Williams called the meeting to order at 2:04 p.m.

2. INTRODUCTIONS

Introductions were made by Committee members and staff. No action was required.

3. MINUTES

Members considered the minutes from the February 14th, 2020 meeting of the Regional 9-1-1 Network Advisory Committee. Randy Geris made a motion to accept the minutes and the motion was seconded by, Lance Richburg. The motion carried by a unanimous vote.

4. REGIONAL 9-1-1 NETWORK DIRECTOR'S REPORT

Members heard a report from Mike Peters regarding current activities of the Regional 9-1-1 Network. No action was required.

5. REGIONAL 9-1-1 NETWORK RURAL TRAINING OPPORTUNITIES

Ami Acker informed the committee about recent emergency communication training opportunities. No action was required.

6. REGIONAL 9-1-1 NETWORK RURAL PUBLIC EDUCATION ACTIVITIES

Ami Acker updated the committee on current 9-1-1 public education activities. No action was required.

7. REGIONAL 9-1-1 NETWORK EQUIPMENT UPDATES

Mike Peters informed the committee about current equipment projects. No action was required.

8. REGIONAL 9-1-1 NETWORK COVID-19 IMPACT

Mike Peters reported on the effects of COVID-19 on call volume and solutions moving forward. No action was required.

9. REGIONAL 9-1-1 NETWORK FY20 SECOND QUARTER PERFORMANCE REPORT

Mike Peters discussed and recommended for approval the 2020 second quarter performance report covering December, January, and February. Tom Heck, made a motion to approve the second quarter performance report, and Dana Miller, seconded. The motion carried unanimously.

10. REGIONAL 9-1-1 NETWORK MAPPING UPDATES

John Schaumburg gave a review of mapping accomplishments since our February meeting. No action was required.

11. BOARD NOMINATION TO FILL VACANCY

Mike Peters lead the nomination for the Panhandle Regional 9-1-1 Network Advisory Board Committee. The nomination is as follows:

Hall Co- Tom Heck

Dana Miller made a motion to approve and, Randy Geries seconded the motion. The motion carried unanimously.

The nomination is being submitted to the PRPC Board of Directors for approval.

12. OPEN DISCUSSION

The next meeting scheduled is for Friday, August 14th, 2020 at 2:00 p.m.

13. ADJOURNMENT

There being no further business to come before the Committee, Lance Richburg made a motion to adjourn, and Randy Geries seconded the motion. The motion carried unanimously and the meeting was adjourned at 2:42 p.m.



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Michael Peters, Regional 9-1-1 Network Director
SUBJECT: Agenda Item 4
Director's Report

Oral report regarding current and future program activities.



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Ami Acker, Regional 9-1-1 Network Program Admin
SUBJECT: Agenda Item 5
Panhandle Regional 9-1-1 Network Training Opportunities

BACKGROUND:

Staff update on emergency communications training opportunities available in the region.

UPCOMING TRAININGS OFFERED

- The Public Safety Group Classes – November 5th and November 6th
 - Crimes In Progress
 - Crisis Intervention

PAST LEARNING OPPORTUNITIES

- Teaching and Information Webinars that were emailed:
 - Nena.org – Wellness Continuum
 - Denise Amber Lee Foundation
 - Commercial Electronics
 - Training 9-1-1 Heroes
 - Department of Homeland Security
 - NPEF – lunch and learn
- Articles that were emailed:
 - APCO International
 - NCT 9-1-1

RECOMMENDATION:

Information item only, no action required.



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Ami Acker, Regional 9-1-1 Network Admin
SUBJECT: Agenda Item 6
Panhandle Regional 9-1-1 Network Public Education Activities

BACKGROUND:

Staff's update on 9-1-1 public education activities. The Commission on Emergency Communications (CSEC), provides funding and encouragement to educate the public on important topics related to when, why, and how to dial 9-1-1. Cell phones, texting to 9-1-1, and Kari's Law, have all created the need to educate the public about newer technology as it pertains to emergency services.

WHAT WENT ON:

- Public Education was emailed out
- Public Education was put out through social media

COMING UP:

Due to COVID-19 no events have been scheduled.

RECOMMENDATION:

Information item only, no action required.



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Advisory Committee
FROM: Michael Peters, Director, Regional 9-1-1 Network
SUBJECT: Agenda Item 7
Panhandle Regional 9-1-1 Network Text Control Center Reconfiguration Contract

BACKGROUND

Converting our systems to the Emergency Services Internet Protocol, ESI^{net}, project that was approved with AT&T in June, will require our existing Text Control Center (TCC) services from Intrado Life and Safety Solutions to be reconfigured. The text messages that route over our Automatic Location Identification (ALI) links will be rerouted over to the ESI^{net}. This is important because our current ALI links will be removed upon completion of the ESI^{net} project. These expenses are approved with and will be reimbursed from the Commission on State Emergency Communications.

We have received HGAC Buy Pricing from Intrado Life & Safety Solutions Corporation, which is shown on the attached quote to perform the above services for each of the areas 22 call centers. Please find and review the attached quote from Intrado with project cost of \$22,000 or \$1,000 per location.

STAFF RECOMMENDATION

Staff recommends the 9-1-1 Advisory Committee provide support for a contract with Intrado Life & Safety Solutions for text control center reconfiguration.



TCC Reconfiguration

for

PRPC, TX

(Direct – HGAC Buy Contract EC07-18)

Quote Number: 51487

Version: 2

May 15, 2020

The terms and conditions available at [west.com/legal-privacy/terms/#call-handling](https://www.intrado.com/legal-privacy/terms/#call-handling) as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.

Summary All Sites

Item	Cost
Pampa PD - Host	\$1,250.00
Armstrong County SO	\$1,250.00
Borger PD	\$1,250.00
Carson County SO	\$1,250.00
Castro County SO	\$1,250.00
Childress Law Enforcement Center	\$1,250.00
Collingsworth County SO	\$1,250.00
Dallam County Jail	\$1,250.00
Donley County SO	\$1,250.00
Parmer SO	\$1,250.00
Hall County SO	\$1,250.00
Hansford County SO	\$1,250.00
Hemphill County SO	\$1,250.00
Hereford PD	\$1,250.00
Lipscomb County SO	\$1,250.00
Moore County SO	\$1,250.00
Oldham County SO	\$1,250.00
Perryton PD	\$1,250.00
Roberts County SO	\$1,250.00
Sherman County SO	\$1,250.00
Tulia PD	\$1,250.00
Wheeler County SO	\$1,250.00
PRPC Discount	(\$5,500.00)
Total:	\$22,000.00

Summary - Pampa PD - Host

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Armstrong County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Borger PD

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Carson County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Castro County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Childress Law Enforcement Center

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Collingsworth County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Dallam County Jail

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Donley County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Parmer SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Hall County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Hansford County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Hemphill County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Hereford PD

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Lipscomb County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Moore County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Oldham County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Perryton PD

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Roberts County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Sherman County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Tulia PD

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - Wheeler County SO

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Setup Fees					
TCCOTF1	TCC Status Change Provisioning One-Time-Fee per PSAP (1-4 Seats)	1	\$1,250.00	\$1,250.00	\$1,250.00

Summary - PRPC Discount

Model#	Description	Qty	List Price	Selling Price	Total
Special System Discount					
DISCOUNT SVC	Service Discount				
				Subtotal	(\$5,500.00)

Notes

1 This quote provides pricing to for TCC configuration services to migrate TXT to 911 to ESInet delivery.

Pricing is based on the number of positions and PSAPs in the quote.

TXT29-1-1 services will be provided in accordance with the applicable Service Guide at <https://www.west.com/legal-privacy/terms/#call-handling>.

PSAP billing will begin upon completion of deployment and text readiness delivery from Intrado to the PSAP. Completion is defined as the PSAP being able to accept text messages.

Billing and the term commencement for the services will begin when the Services are first made available for Customer's use, and will continue for the designated number of months as stated in this Quote.

Terms

VENDOR NAME	Intrado Life & Safety Solutions Corporation
	Include quote number and customer EIN/Tax Identification Number on P.O.
SUBMIT P.O.	ordermanagement.safetyservices@west.com
PRICING	All prices are in USD Taxes, if applicable, are extra. Handling and Shipping charges are extra unless specified on the quote.
SHIPPING TERMS	FCA (Montreal), INCOTERMS 2010
PAYMENT	Per Contract
DELIVERY	TBD
VALIDITY	Quote expires on November 15, 2020. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.
COPYRIGHT	The information contained in this document is proprietary to Intrado Life & Safety Solutions Corp and is offered solely for the purpose of evaluation.

Revision History

Revision Level	Proposal Writer	Notes	Date Revised
1	VYOCKEY	Original	March 24, 2020
2	VYOCKEY	Discount added	May 15, 2020



Memorandum

DATE: August 14th, 2020
TO: Regional 9-1-1 Network Advisory Committee
FROM: Michael Peters, Regional 9-1-1 Network Director
SUBJECT: Agenda Item 8
Panhandle Regional 9-1-1 Network Emergency Services IP Network Migration

BACKGROUND

In conjunction with the AT&T ESInet network project on the next item, it is necessary to purchase Session Interface Protocol (SIP) licenses for each of the call taking positions. The technicians will be reprogramming, testing, and migrating each site and position from the old 9-1-1 system to the new system. They will also need to build i3 profiles. The National Emergency Number Association (NENA) i3 profile is the first version of the Next Generation 9-1-1 system design (see attached diagram). This IP-based inter-network will eventually be shared by all agencies and allow transfers of information between regions across the state. All of these upgraded systems will communicate using Internet Protocol (IP) and they should be easily adaptable for future technology changes. These expenses have been approved and will be reimbursed from the Commission on State Emergency Communications.

We have received HGAC Buy Pricing from Intrado Life & Safety Solutions Corporation on the attached quote to perform the above services as well as to purchase and configure four firewall devices to protect the Panhandle's systems from any malicious data. Please find and review the attached quote from Intrado with project cost of \$82,171.34.

STAFF RECOMMENDATION

Staff recommends the Regional 9-1-1 Network Advisory Committee support a contract with Intrado Life & Safety Solutions to reconfigure the region's equipment to work with the network services.

4.1.4 Example Physical Architecture

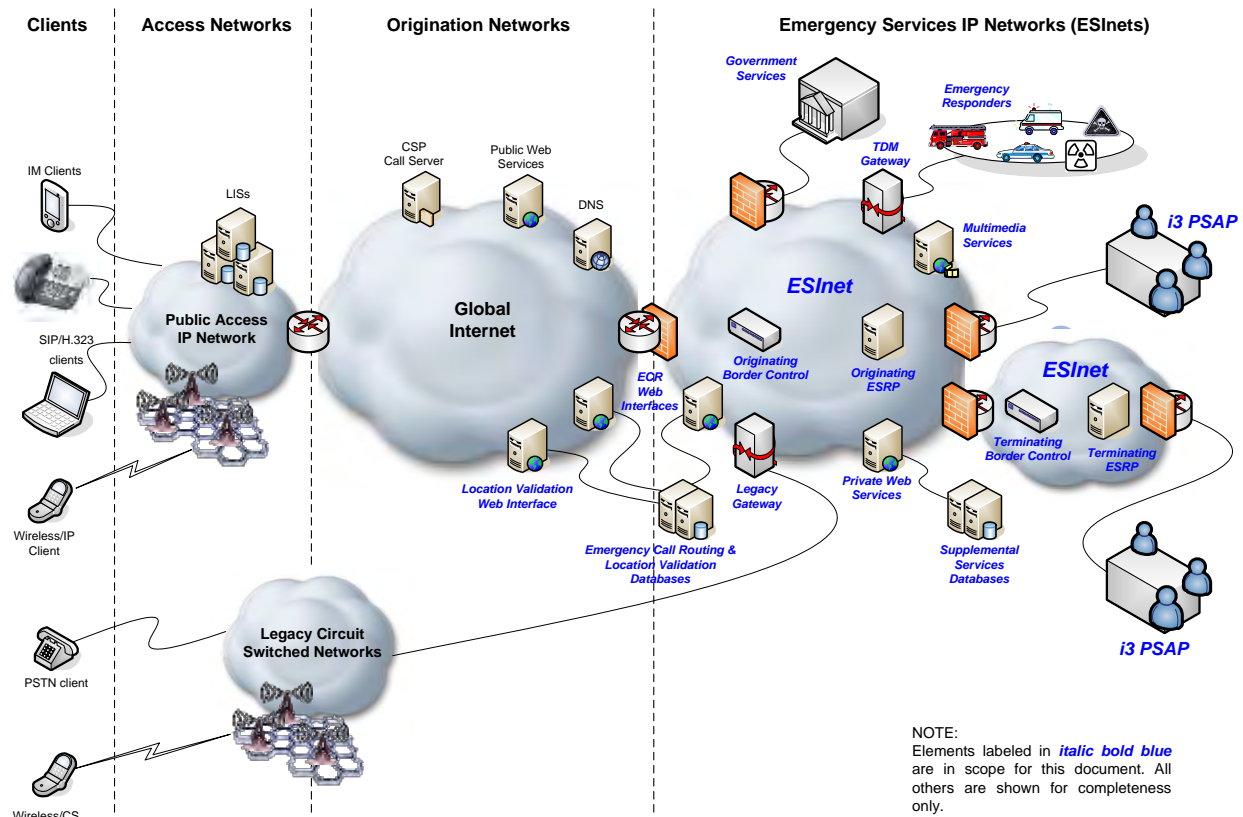


Figure 4-3 Example i3 Physical Architecture

Emergency calls, destined to be answered at the i3 PSAP, may originate as either legacy or IP-based calls. For IP-based calls, there is a long list of different IP-centric end device types using a variety of different access technologies, the specification of which is out of scope for i3, though may be occasionally referred to (by way of example) within this document in order to add completeness and proper context. Emergency calls which originate in legacy networks from non-IP devices, are handled within the i3 architecture via special purpose gateways, which are in scope of i3.

Figure 4-3 illustrates an example architecture in which IP devices may be equipped with the capability to determine their own location, or location determination and acquisition functions may be provided to IP clients by their access infrastructure and/or Internet Service Provider. Location acquisition may be provided by a proxy (e.g., a VoIP Service Provider) on behalf of an IP endpoint.

IP clients may request routing information from ECRFs, or a proxy (e.g., a VoIP Service Provider) may request this information on their behalf. Various IP clients may send emergency calls toward PSAPs over a series of networks including that of their access provider(s), the Internet, and an ESInet that provides IP connectivity for a variety of services related to emergency call handling. Only two ESInets are shown in the figure, but in reality there may be more of these that play a role in delivering an emergency call to the appropriate PSAP. An ESInet may provide location-based



VIPER ESInet Migration

for

PRPC, TX

(HGAC Buy Pricing - Direct Sale)

Quote Number: 46816

Version: 3

July 10, 2020

The terms and conditions available at [west.com/legal-privacy/terms/#call-handling](https://www.intrado.com/legal-privacy/terms/#call-handling) as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.

Summary All Sites – See page 11 for Professional Services and high-level deployment schedule

Item	Cost
PRPC HQ	\$2,898.84
Pampa PD	\$3,544.56
Armstrong County SO	\$645.72
Borger PD	\$968.57
Carson County SO	\$645.72
Castro County SO	\$645.72
Childress Law Enforcement Center	\$645.72
Collingsworth County SO	\$645.72
Dallam County Jail	\$645.72
Donley County SO	\$645.72
Hall County SO	\$645.72
Hansford County SO	\$645.72
Hemphill County SO	\$645.72
Hereford PD	\$645.72
Lipscomb County SO	\$645.72
Moore County SO	\$645.72
Oldham County SO	\$645.72
Parmer County SO	\$645.72
Perryton PD	\$645.72
Roberts County SO	\$645.72
Sherman County SO	\$645.72
Tulia PD	\$645.72
Wheeler County SO	\$645.72
Professional Services	\$65,144.97
Discount	(\$3,300.00)
Total:	\$82,171.34

Year	Systems	Professional Services	Recurring Services	Maintenance Services	Discount	Totals
Year 1	\$19,633.25	\$65,838.09			(\$3,300.00)	\$82,171.34
Totals	\$19,633.25	\$65,838.09			(\$3,300.00)	\$82,171.34

Configuration Parameters - PRPC HQ

Model#	Description	Qty	List Price	Selling Price	Total
Network Equipment					
914148	Firewall Appliance	2	\$1,350.00	\$1,350.00	\$2,700.00
914148/CD	Call Handling Firewall - Media Set	1	\$100.00	\$100.00	\$100.00
				Subtotal	\$2,800.00
Project Management Services					
950510	Project Management Services	1	\$0.00	\$98.84	\$98.84
				Subtotal	\$98.84
				Total	\$2,898.84

Configuration Parameters - Pampa PD

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Network Equipment					
914148	Firewall Appliance	2	\$1,350.00	\$1,350.00	\$2,700.00
914148/CD	Call Handling Firewall - Media Set	1	\$100.00	\$100.00	\$100.00
				Subtotal	\$2,800.00
Project Management Services					
950510	Project Management Services	1	\$0.00	\$120.86	\$120.86
				Subtotal	\$120.86
				Total	\$3,544.56

Configuration Parameters - Armstrong County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Borger PD

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	3	\$495.00	\$311.85	\$935.55
				Subtotal	\$935.55
Project Management Services					
950510	Project Management Services	1	\$0.00	\$33.02	\$33.02
				Subtotal	\$33.02
				Total	\$968.57

Configuration Parameters - Carson County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Castro County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Childress Law Enforcement Center

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Collingsworth County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Dallam County Jail

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Donley County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Configuration Parameters - Hall County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
Subtotal					\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
Subtotal					\$22.02
Total					\$645.72

Configuration Parameters - Hansford County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
Subtotal					\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
Subtotal					\$22.02
Total					\$645.72

Configuration Parameters - Hemphill County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
Subtotal					\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
Subtotal					\$22.02
Total					\$645.72

Configuration Parameters - Hereford PD

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
Subtotal					\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
Subtotal					\$22.02
Total					\$645.72

Configuration Parameters - Lipscomb County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
Total					\$645.72

Configuration Parameters - Moore County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
Total					\$645.72

Configuration Parameters - Oldham County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
Total					\$645.72

Configuration Parameters – Parmer County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
Total					\$645.72

Configuration Parameters - Perryton PD

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
					Total
					\$645.72

Configuration Parameters - Roberts County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
					Total
					\$645.72

Configuration Parameters - Sherman County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
					Total
					\$645.72

Configuration Parameters - Tulia PD

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
					Total
					\$645.72

Configuration Parameters - Wheeler County SO

Model#	Description	Qty	List Price	Selling Price	Total
VIPER					
911SIP	9-1-1 Ingress via SIP - License per position	2	\$495.00	\$311.85	\$623.70
				Subtotal	\$623.70
Project Management Services					
950510	Project Management Services	1	\$0.00	\$22.02	\$22.02
				Subtotal	\$22.02
				Total	\$645.72

Summary - Professional Services

Item	Cost
Professional Services – Option 1: (1) Intrado Technician	\$55,900.00
Remote CCS Services	\$3,000.00
Project Management	\$6,244.97
Total:	\$65,144.97

Configuration Parameters - Professional Services for All PSAPs – (1) Intrado Technician

Model#	Description	Qty	List Price	Selling Price	Total
Installation					
950104	Professional Services (per Day)	29	\$1,500.00	\$1,500.00	\$43,500.00
960575	Living Expense per Day per Person	37	\$200.00	\$200.00	\$7,400.00
960580	Travel Fee per Person	4	\$1,250.00	\$1,250.00	\$5,000.00
				Subtotal	\$55,900.00
Remote CCS Services					
P10087	P911 Configuration Service/day	2	\$1,500.00	\$1,500.00	\$3,000.00
				Subtotal	\$3,300.00
Project Management Services					
950510	Project Management Services	1	\$0.00	\$6,244.97	\$6,244.97
				Subtotal	\$6,244.97
				Total	\$65,144.97

High-level Deployment Plan – (1) Intrado Tech – (4) Travel, (29) days total

Mon: Travel (x1)

1. Tues: Node A configure/testing (morning) – Node B configure/testing (afternoon)
2. Wed: Cut Node A (morning) and Node B PSAP (afternoon)
3. Thurs: Configuration and Post Cut Support
4. Fri: Post Cut Support (no Fri cuts/prep for next week)

5. Mon: Cut PSAP 2
6. Tues: Cut PSAP 3
7. Wed: Cut PSAP 4
8. Thurs: Cut PSAP 5
9. Fri: Post Cut Support (no Fri cuts/prep for next week/Travel Home)

Mon: Travel (x1)

10. Tues: Cut PSAP 6
11. Wed: Cut PSAP 7
12. Thurs: Cut PSAP 8
13. Fri: Post Cut Support (no Fri cuts/prep for next week)
14. Mon: Cut PSAP 9
15. Tues: Cut PSAP 10
16. Wed: Cut PSAP 11
17. Thurs: Cut PSAP 12
18. Fri: Post Cut Support (no Fri cuts/prep for next week/Travel Home)

Mon: Travel (x1)

- 19. Tues: Cut PSAP 13
- 20. Wed: Cut PSAP 14
- 21. Thurs: Cut PSAP 15
- 22. Fri: Post Cut Support (no Fri cuts/prep for next week)
- 23. Mon: Cut PSAP 16
- 24. Tues: Cut PSAP 17
- 25. Wed: Cut PSAP 18
- 26. Thurs: Cut PSAP 19, 20 (PSAPs in closer proximity)
- 27. Fri: Post Cut Support (no Fri cuts/prep for next week/Travel home)
- Mon: Travel (x1)**
- 28. Tues: Cut PSAP 21, 22 (PSAPs in closer proximity)
- 29. Wed: Post Cut Support
- Thurs: Travel home

Optional Items and Services – (2) Intrado Technicians (if 2-3 sites per day can be supported by ATT)

Model#	Description	Qty	List Price	Selling Price	Total Price
Additional Positions					
950104	Professional Services (per Day)	32	\$1,500.00	\$1,500.00	\$48,000.00
960575	Living Expense per Day per Person	40	\$200.00	\$200.00	\$8,000.00
960580	Travel Fee per Person	4	\$1,250.00	\$1,250.00	\$5,000.00
P10087	Remote CCS Services per Day	2	\$1,500.00	\$1,500.00	\$3,000.00
950510	Project Management Services	1	\$0.00	\$6,244.97	\$6,244.97
				Subtotal	\$70,244.97

High-level Deployment Plan – (2) Intrado Techs – (4) Travel, 14-15 days total

- Mon: Travel (x2)**
- 1. Tues: Node A configure/testing (morning) – Node B configure/testing (afternoon)
- 2. Wed: Cut Node A (morning) and Node B PSAP (afternoon)
- 30. Thurs: Configuration and Post Cut Support
- 31. Fri: Post Cut Support (no Fri cuts/prep for next week)
- 32. Mon: Cut PSAP 2,3,4
- 33. Tues: Cut PSAP 5,6,7
- 34. Wed: Cut PSAP 8,9,10
- 35. Thurs: Cut PSAP 11,12
- 36. Fri: Post Cut Support (no Fri cuts/prep for next week/Travel Home)
- Mon: Travel (x2)**
- 37. Tues: Cut PSAP 13,14,15
- 38. Wed: Cut PSAP 16,17,18
- 39. Thurs: Cut PSAP 19,20
- 40. Fri: Post Cut Support
- 41. Mon: Cut PSAP 21,22
- 42. Tues: Post Cut Support
- Wed: Travel Home

Notes

- 1** This quote includes the items and services necessary to configure and test VIPER and Power 911 positions to migrate all the listed Intrado PSAPs to the AT&T ESInet. Professional services are based on (1) Intrado technician to perform configuration and testing. An option for (2) Intrado technicians is also included. This is only available if AT&T can support migration of 2-3 sites per day.

The Intrado technician(s) will perform the configurations on VIPER as well as the modifications to the agencies. Intrado will need 1-2 copies of the P911 Configuration for Pampa and one other site for review.

An Intrado trainer will perform two days of remote Customer Configuration Services (CCS) to build the i3 profile. This will include:

- Adding the new ESInet transfer functionality to 911 agencies (i.e. replace star codes)
- Configuring Dynamic Agencies to display responder information
- Building a new location module for Nena-i3 location fields
- Adjusting GUI3 (if used) layout accordingly

The Intrado trainer will show the PSAP administrator or designated local technician the new fields and buttons for i3 and how to configure accordingly.

This quote does not include network services for provisioning the Host node routers. The customer should contact AT&T and their network provider for router provisioning information.

Assumes hardware and software versions are suitable to support ESInet.

- 2** All inter-site connectivity is the responsibility of the Customer. WAN equipment, software, and connectivity to be procured, installed, and configured by the Customer

Unless otherwise specified in this quotation, routers are not included.

Two (2) connections are required between each site and the WAN.

WAN Requirements

- Layer 3 routing must be provided between all locations
 - Certified CAT5e/CAT6 between all network switches
 - Guaranteed Bandwidth for all Intrado applications
 - Low Latency (< 40ms)
 - Low Jitter (< 5ms)
 - Support for DHCP Relay/Forwarding (per RFC 1542) from all VIPER subnets to their associated primary Application Server
 - Support for QoS (Quality of Service) as needed
 - Security against intrusion and virus attack
 - Reliable links (fault tolerant) – no single point of failure may cause a Layer 3 disruption for more than four (4) seconds, multicast may not be disrupted for more than ten (10) seconds.
 - DNS Caching and forwarding from satellite sites to all VIPER Application Servers
 - Support for Multicast traffic between all subnets of a discrete VIPER system (however Multicast traffic between satellite subnets is not required).
-

- Multicast traffic must not pass between separate discrete VIPER systems
- A Dial-Up Line for Remote Monitoring and Maintenance must be provisioned.

3 **Professional Services:** This quote represents an estimate of labor costs to perform the work described in this quote. If the amount of labor needed to correct the issue can't be accomplished time allotted in this quote, Intrado will contact the customer representative before performing additional labor. If the actual labor to perform the work is significantly less than the amount quoted, the final charge may be adjusted.

4 **Comprehensive Project Management**

This is a service offered to partners that do not have a Project Manager assigned to the project, where Intrado's Comprehensive Project Management (CPM) provides a Project Manager that coordinates all project activity.

The CPM provides complete, end-to-end project management support and services that could include on-site support, project documentation, formal reporting, as well as coordination of deliveries both internally as well as with the partner and the end customer.

The CPM level of service includes all services in the basic level plus the following:

- Site survey is reviewed (or initiated and then reviewed) to verify that site and system environment are ready for installation
- Scope of Work is completed (includes a Project Schedule of key dates)
- Review system design
- Site and/or network diagram are completed as required
- 3rd Party contractors included in the sales order are contacted and managed
- Project kick-off meeting is scheduled with the end customer and held via conference call or optionally on site
- Comprehensive risk assessment and mitigation planning
- Overall project coordination
- Weekly project status meetings are scheduled, led and documented
- Customer configuration for staging is collected and communicated
- Equipment staging (if ordered) and shipping is managed"
- Coordinate on-site delivery
- Equipment receipt and inventory is validated
- Intrado resources are scheduled and managed with project implementation and cut-over requirements
- Maintain all project related communications and documentation
- Complete Site Book for delivery to end customer at time of handover to service
- Variable: Project Manager Presence on-site (with additional per day and travel cost components). This is typically required for project kickoff (if on-site), final site evaluation, and cut-over project management services

5 All optional modules in this quote have been priced under the assumption that they will be purchased and installed concurrently with the base system. If these modules are to be installed at a later date, additional travel & living expenses will apply.

Unless otherwise stated in this quotation, Installation, Training, Project Management, and Maintenance services have not been included for optional modules. Once the customer has finalized their configuration, a revised quotation will be provided with equipment and services costs revised as necessary.

Terms

VENDOR NAME	Intrado Life & Safety Solutions Corporation
	Include quote number and customer EIN/Tax Identification Number on P.O.
SUBMIT P.O.	ordermanagement.safetyservices@west.com
PRICING	All prices are in USD Taxes, if applicable, are extra. Handling and Shipping charges are extra unless specified on the quote.
SHIPPING TERMS	FCA (Montreal), INCOTERMS 2010
PAYMENT	Per Contract
DELIVERY	TBD
VALIDITY	Quote expires on January 8, 2020. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.
COPYRIGHT	The information contained in this document is proprietary to Intrado Life & Safety Solutions Corp and is offered solely for the purpose of evaluation.

Revision History

Revision Level	Proposal Writer	Notes	Date Revised
1	MDESEVE	Original – 28494 Sept 2018	January 13, 2020
2	RCRAWFORD	Changed Fiona PD to Parmer SO; corrected spelling of Donley	April 16, 2020
3	VTAYLOR (draft)	Added CCS Services and high level deployment plan	July 10, 2020



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Michael Peters, Director, Regional 9-1-1 Network
SUBJECT: Agenda Item 9
Panhandle Regional 9-1-1 Connectivity and Services – State of Texas DIR for
Emergency Services IP Network

BACKGROUND

Emergency 9-1-1 calls have been dependent upon exceedingly old selective routers that exist at each of the telephone exchanges across the country. The Texas Panhandle is currently using three selective routers, Amarillo, Lubbock, and Wichita Falls. These selective routers are the connection point for all of the landline, cellular, and VOIP traffic to the 9-1-1 network. We are currently paying for 84 ingress circuits from the telephone providers throughout the region. As a larger percentage of 9-1-1 calls originate from cellular or VOIP systems, it is possible to carry additional information along with the call from each provider.

Starting with the Next Generation 9-1-1 Advancement Act of 2012, the Federal Communications Commission (FCC) has been promoting the elimination of the analog selective routers, because they are only capable of carrying voice traffic. In order to reach this goal, our funding agency has been working with AT&T to provide ESInet services. The ESInet will be a NextGen 9-1-1 compliant network that will allow telephone providers to connect and deliver 9-1-1 calls without losing information by converting to an analog signal as it is today.

Attached to this item is the State of Texas DIR contract for ESInet services from AT&T for a 5-year term. The number of connections to our selective routers, as well as the population of each of our counties affect this cost. The non-recurring costs will be \$31,309.60, and the monthly recurring cost will be \$26,571.23 or \$318,854.76 annually. These costs have been approved by our funding agency and will remove many other current costs. We anticipate the costs to have minor fluctuations based on connections from telephone providers.



Attachment: AT&T ESInet State of Texas DIR contract #DIR-TEX-AN-NG-CTSA-005

STAFF RECOMMENDATION

Staff recommends the PRPC Regional 9-1-1 Network support the approval of a contract with DIR for ESInet services from AT&T with a DIR contract for a period of 5 years.

Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Michael Peters, Regional 9-1-1 Network Director
SUBJECT: Agenda Item 10
Panhandle Regional 9-1-1 Network FY2020 3rd Quarter Performance Report

BACKGROUND

As stipulated in the agreement between Panhandle Regional Planning Commission and the Commission on State Emergency Communications (CSEC), the Panhandle 9-1-1 Network must establish and accomplish certain goals and objectives. In order to check progress throughout the year, we are required to submit to CSEC a quarterly performance report that includes 9-1-1 call volumes, monitoring results, network outage reports, system testing, and the status of equipment replacement. The following items make up the key points of the FY20 Q3 performance report covering March, April, and May.

- There were 37,507 9-1-1 calls received from the 22 regional call centers of with 26,255 being wireless or 70%.
- 12 Public Service Answering Points (PSAPs) were monitored with no findings.
- 2160 Network test calls were made by PSAP staff and PRPC employees.
- The Program experienced one outages as a result of water getting into the phone lines in Wellington.
- The region received 1,519 text messages during this period, with the vast majority as test texts.

RECOMMENDATION

Staff recommends that the Regional 9-1-1 Advisory Committee accept the performance report as submitted for the third quarter of FY 2020 covering March, April, and May.



Performance Report Summary for Fiscal Year 1, 2020, Qtr 3

State Measures					
State Measure Name	Target #	Actual #	Target %	Actual %	Variance Explanation
1.Total number of 9-1-1 calls received by PSAPs.	28000	37507			
2.Total number of Wireless 9-1-1 calls received by PSAPs.	19000	26255			
3.Number of equipment installations.	0	0			
4. Number of reported 9-1-1 network outages that equal or exceed two hours.	0	1			
5. Percentage of total dollar value of purchasing and contracts awarded to HUBs.			0.01	0.01	
6. Number of PSAP monitoring visits.	11	12			
7. Number of PSAPs transitioned to NG9-1-1 Systems.	0	0			
8. Number of PSAPs capable of Text-to-911.	22	22			
9. Number of Texts Received	900	1519			



PSAP Monitoring

PSAP Name	Target Number of On-Site Visits	Number of PSAPs in Region	Number of On-Site Visits	Total Number of Findings	Number of Repeat Findings	Findings Reported to RPC Board and/or Executive Director
Borger Police Department		22	12	0	0	0
Lipscomb County Sheriffs Office		22	12	0	0	0
Tulia Police Department		22	12	0	0	0
Childress County Sheriffs Office		22	12	0	0	0
Sherman County Sheriffs Office		22	12	0	0	0
Roberts County Sheriffs Office		22	12	0	0	0
Wheeler County Sheriffs Office		22	12	0	0	0
Perryton Police Department		22	12	0	0	0
Carson County Sheriffs Office		22	12	0	0	0
Hall County Jail		22	12	0	0	0
Pampa Police Department		22	12	0	0	0
Oldham County Sheriffs Office		22	12	0	0	0



PSAP Monitoring

PSAP Name	Date of Visit	Was there a finding?	Type of finding	Resolution	Date Resolved	Please Explain if Resolution is PSAP Closure/ Consolidation	Was this a repeat finding?	Reported to RPC E.D. and / or Executive Board?
Borger Police Department	5/28/2020 12:00:00 AM	No						
Lipscomb County Sheriffs Office	5/28/2020 12:00:00 AM	No						
Tulia Police Department	5/28/2020 12:00:00 AM	No						
Childress County Sheriffs Office	5/28/2020 12:00:00 AM	No						
Sherman County Sheriffs Office	5/28/2020 12:00:00 AM	No						
Roberts County Sheriffs Office	5/28/2020 12:00:00 AM	No						
Wheeler County Sheriffs Office	5/20/2020 12:00:00 AM	No						
Perryton Police Department	5/20/2020 12:00:00 AM	No						
Carson County Sheriffs Office	5/20/2020 12:00:00 AM	No						
Hall County Jail	5/20/2020 12:00:00 AM	No						



Pampa Police Department	5/20/2020 12:00:00 AM	No						
Oldham County Sheriffs Office	5/20/2020 12:00:00 AM	No						

Network Testing

Number of Network Tests Performed by PSAP	Number of Network Tests Performed by RPC	Total Number of Findings	Number of Repeat Findings
0	2160	0	0

Outages

Total Number of Outages	Number Telco Network Outages	Number of PSAP Equipment Outages	Number of Hard Down Intrado ALI Outages
0	1	0	0

Outages

Row #	Date Outage Began	Duration In Hours	Cause Of Outage	Calls Handled By	Type Of Outage	PSAP Name	Entity Responsible For Resolution	Resolution	How Was The Outage Resolved?	Date Resolved
1	3/15/2020 12:00:00 AM	60	Fiber or Cable Cut	Transfer to Other PSAP	Network	Collingsworth County Sheriffs Office	Telco	Repaired/Resolved	Water caused shortages to landlines in Wellington	3/18/2020 12:00:00 AM

Additional Narrative

Unable to do Public Education, PSAP Training, or physical PSAP visits due to Coronavirus. We are working on creating equipment training through a new website and have called the PSAPS remotely and watched and heard the calls remotely to verify functionality.



Memorandum

DATE: August 14th, 2020
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: John Schaumburg, Regional 9-1-1 Network GIS Manager
SUBJECT: Agenda Item 11
Mapping Updates

BACKGROUND:

The Panhandle Regional 9-1-1 GIS Department has updated all mapping data on the host mapflex server and its redundant backup at the secondary host site. We have streamlined the process with hopes of multiple data uploads monthly.

The recent data uploads include an updated Common Place Locator (CPL) layer, which can be viewed on the 9-1-1 consoles by activating the 'Landmarks' layer. The CPL layer includes restaurants, offices, landmarks, agricultural facilities, etc. We have created or modified 2,823 CPL points, and these points may be queried within the 9-1-1 Console.

Since the last meeting, the 9-1-1 Network has modified over 2,800 address points and nearly 1000 structural footprints. Also, we have worked with a large agricultural firm to ensure that their barns were all addressed for more efficient response times across 3 different counties. We have also engaged in database cleanup, and reduced our telephone errors by nearly a third.

The Panhandle Regional 9-1-1 Network will continue its efforts to refine the data to ensure higher accuracy to assist with reduced latency in 9-1-1 emergency response.

RECOMMENDATION:

This is an information item only.



Search Location

%mcdon GO

- Address
- Street range
- Landmarks
 - TX
 - DUMAS
 - McDonald's
 - HEREFORD
 - McDonald's (1112 W 1ST ST) ESN: HEREFORD PD**
 - PAMPA
 - McDonald's (1201 N HOBART ST)
 - SHAMROCK
 - McDonalds (1235 N MAIN ST)
 - Unknown State

OK CANCEL

FIRE	LAW	EMS	PSAP
HEREFORD FU	HEREFORD PD	HEREFORD EMS	HEREFORD PD

Position ROBERTSPOS2

Select on the map the zone to zoom in

MAPFLEX1 34

Field	Value
NAME	MCDONALD'S
COMMUNITY	HEREFORD
STATE	TX
CLASS	RESTAURANT
SUPERCLASS	BUILDING
DISPLAY_NAME	HEREFORD FD
DISPLAY_NAME	HEREFORD PD
DISPLAY_NAME	HEREFORD EMS
DISPLAY_NAME	HEREFORD PD



Memorandum

DATE: October 19, 2012
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Mike Peters, Regional 9-1-1 Network Director
SUBJECT: Agenda Item 12
9-1-1 Network Advisory Committee Nominations and Election of Officers

BACKGROUND

The Procedures and Policies of the Panhandle Regional 9-1-1 Network Advisory Committee calls for members to serve staggered three year terms, limited to two consecutive three-year terms.

The terms of several members will be expiring in August. In order that the committee maintain its full complement of members, it is necessary to consider the nomination of individuals to serve as representatives of their respective jurisdictions.

Nominations are needed for the following agencies:

Carson County
Castro County
Childress County
Hereford PD
Hall County
Hutchinson County
Ochiltree County
Swisher County

Election of Officers to serve for the next year.

STAFF RECOMMENDATION

Staff recommends approval of a candidate list for each of the previous entities to be submitted to the PRPC Board of Directors for approval.

PANHANDLE REGIONAL PLANNING COMMISSION

Administrative Regulation
Number 30

Adopted: July 26, 1990

PANHANDLE REGIONAL 9-1-1 NETWORK ADVISORY COMMITTEE PROCEDURES AND POLICIES

I. PURPOSE

The purpose of this administrative regulation is to formally establish a Panhandle Regional 9-1-1 Network Advisory Committee and to establish procedures necessary for its operation.

II. PANHANDLE REGIONAL 9-1-1 NETWORK ADVISORY COMMITTEE

A. Establishment and Scope of Authority

1. The Board of Directors of the Panhandle Regional Planning Commission hereby establishes the Panhandle Regional 9-1-1 Advisory Committee to provide general guidance and policy direction to the Panhandle Regional 9-1-1 project. The Panhandle Regional 9-1-1 Network Advisory Committee's specific responsibilities shall include but not be limited to the following:
 - a. The establishment of working rules and procedures for the Advisory Committee.
 - b. The review and approval of the Panhandle Regional 9-1-1 Network Plan.
 - c. The on-going assessment of the performance of the Panhandle Regional 9-1-1 Network.
 - d. The provision of general direction to the Panhandle Regional Planning Commission staff regarding the Panhandle Regional 9-1-1 Network.
2. The responsibilities of the Panhandle Regional Planning Commission Board of Directors and the Planning Commission's Executive Director shall include but not be limited to the following:
 - a. Contracting matters
 - b. Budgeting
 - c. Financial Reporting

d. Personnel matters

B. Membership

1. The Panhandle Regional 9-1-1 Network Advisory Committee shall be composed as follows:
 - a. A representative from each public safety answering point service area.
 - b. Three (3) representatives from the telecommunications industry.
2. Members of the Panhandle Regional 9-1-1 Network Advisory Committee shall be appointed by the Panhandle Regional Planning Commission's Board of Directors for staggered three-year terms beginning each August. One-third of the Advisory Committee members shall be reappointed or replaced each year. Members may not serve more than two consecutive three-year terms.
3. The Chairperson and Vice-Chairperson of the Panhandle Regional 9-1-1 Network Advisory Committee shall be elected by vote of the Advisory Committee. The Chairperson and Vice-Chairperson shall serve one-year terms beginning each August.
4. The Panhandle Regional Planning Commission's Executive Director or his designee shall serve as a non-voting ex-officio member of the Panhandle Regional 9-1-1 Advisory Committee.

C. Meetings

1. Meetings of the Panhandle Regional 9-1-1 Network Advisory Committee shall be held no less frequently than one meeting per quarter.
2. All Advisory Committee meetings shall be open to the public. Meetings shall be recorded on audio tape and minutes prepared.
3. A simple majority of those Advisory Committee members, or their designees, present and voting at any meeting is sufficient to approve any motion.